MaxCS Softswitch SaaS

IP-PBX and Contact Center Software-as-a-Service Solution

MaxCS Softswitch SaaS is a new IP-PBX and Contact Center software-as-a-service solution that includes the same innovative features and functionalities as AltiGen's MaxCS Private Cloud managed, hosted service. This cost-effective solution can be deployed on Intel-based physical servers or in virtualized environments utilizing Hyper-V or VMware, offering companies deployment and management flexibilities.

Key Benefits

- Comprehensive IP-PBX & Contact Center Feature set
- Deployable on Intel-based Physical or Virtual Servers (Hyper-V or VMware)
- Cost-effective Monthly Subscription
- Software Assurance Included
- Simple On-demand Licensing
- Supports AltiGen or 3rd Party VoIP Phones
- Works Seamlessly with ATGN SIP Trunks

On-demand Licensing

Pay For What You Use - No Upfront Software Costs

It is a subscription-based software service, which doesn't require companies to buy the software upfront. Adding additional seats or features is on-demand, and you only pay for what you use. Software assurance is also included with the monthly subscription, meaning you will always get up-to-date software.

IP-PBX Key Features

- Auto Attendant
- Meet-me Conferencing
- Visual Voicemail
- PBX Mobility
- Graphical User/Admin Console

Integrated VoIP Contact Center

- Automatic Call Distribution(ACD)
- Agent Client Software
- Supervisor Management Software
- Call Recording & Call Reporting
- Graphical Reader Board