

## **MaxCS Release 7.5**

Advanced AltiGen Feature Support on Polycom Phones for MaxCS

With MaxCS release 7.5, AltiGen continues to add innovative features and functionalities to its MaxCS all-software IP-PBX and Contact Center solutions. This new software release enables the utilization of advanced AltiGen features on Polycom business-class VoIP phones. It offers customers the choice to deploy cost-effective high quality industry standard phones with AltiGen's MaxCS Private Cloud, Softswitch SaaS or traditional on premise solutions. In addition, MaxCS 7.5 provides support for high definition (HD) voice as well as support for Fax over IP (FoIP).



## **MaxCS IP PBX & Contact Center Enhancements**

| Key Enhancements                            | Description   |
|---|---|
| Basic Feature Support for Polycom Phones    | <ul> <li>Centralized Admin         (Incudes Hours Offset, Time Format, Digit Map, TLS/SRTP)</li> <li>Call control using phone device</li> <li>Call control using MaxClient</li> <li>Multiple Call Handling Enhancements</li> <li>Multiple Call Waiting Enhancements</li> <li>SIP TLS/SRTP Support</li> <li>Voicemail and MWI</li> <li>#17 Polycom Phone Device Override         (Does not support Global Extension Relocation)</li> </ul> |
| Advanced Feature Support for Polycom Phones | <ul> <li>Busy Lamp Field (BLF)</li> <li>Line Park</li> <li>Select Answering Talk Path from Client</li> <li>Auto Answer from Client</li> <li>Do Not Disturb Synchronization</li> <li>Polycom phone Group Paging</li> </ul>   |
| Supported Polycom Phone Models              | <ul> <li>VVX 300, 310, 400, 410, 500, 600</li> <li>SoundPoint IP 335, 550, 560, 650, 670</li> <li>SoundStation IP 6000, 7000</li> </ul>   |
| Media Enhancements                          | <ul> <li>Media pass through</li> <li>T.38 pass through</li> <li>FoIP extension, FoIP routing, FoIP hunt group</li> </ul>  |
| CODEC Enhancements                          | <ul> <li>G.722 for HD voice support</li> <li>CODEC negotiation and management</li> <li>CODEC priority enforcement</li> </ul>  |

