AltiGen KB

How to download an EXCTL license file

How to obtain/download an EXCTL file.

License files can be downloaded from the dealer website.

- 1. Log into the dealer website (https://dealer.altigen.com/login.asp)
- 2. Click on the Technical Support link
- 3. Then click on the Product Registration link
- 4. Enter in the customer's system key or any information you may have on the customer, then click on submit.
- 5. This should bring up the registration information on the customer. Click on the install link.
- 6. The click on the EXCTL file to download to a specified location.

https://know.altigen.com/questions/1058/