

## **Altigen KB**

### **Backing up Advanced Call Router Rules**

Backing up the rules in Advanced Call Router

All rules are stored in this directory:

C:\Program Files\Altigen\Advanced CallRouter\Callrouter.mdb

To backup the rules:

1. Close/exit the Advanced Call router program.
2. Stop the Altigen Advanced Call Router service.
3. Backup the above file
4. Restart the Altigen Advanced Call Router service.
5. Confirm that you can connect to the Advanced Call Router program.

To restore the rules:

1. Close/exit the Advanced Call router program
2. Stop the Altigen Advanced Call Router service.
3. Replace the current callrouter.mdb file with the backed up file.
4. Restart the Altigen Advanced Call Router service.
5. Open/run the Advanced Call router program and login
6. All rules should be restored.

<https://know.altigen.com/questions/1098/>