AltiGen KB

Remote Survivability with EdgeMarc SBC for MaxCS 7.0

With a standard MaxCS 7.0 installation, an internet outage can prevent the on-premise IP phones or remote branch office phones from reaching the MaxCS 7.0 server.
This guide explains how to configure local PSTN survivability in an on-premise site or a remote branch office, so that when an internet outage occurs, IP phone users can still make outbound calls through a local PSTN trunk via an EdgeMarc Session Border Controller (SBC).
 5/7/2014: New firmware requirements for AudioCodes MP-1xx.

https://know.altigen.com/questions/1115/