

AltiGen KB

MaxCS Private Cloud Site Survey for Voice

Prior to ordering a MaxCS Private Cloud service for a customer, both the Voice Survey and the Data Survey must be completed. This ensures that the customer's environment is suitable for the Cloud Service. The surveys should be completed for each physical location, if the customer is a multi-site business. After the surveys are completed, they should be emailed to the Sales Order administrator and to the assigned Sales Engineer for review.

<https://know.altigen.com/questions/1122/>