

AltiGen KB

AltiGen Web API Guide

Please refer to article 1264 in the Knowledgebase for the MaxACD 7.0 SDK API Reference. This document is provided for AltiGen Certified Partners and Admins who will be working with AltiGen's Web API.

AltiGen's Web API translates AltiLinkPlus commands via a WebProxy using RESTful-like commands. Customers can use this API to easily integrate JavaScript RESTful-like calls on their websites to provide screen pops, click-to-dial features, mute and unmute recordings, and to start, pause, resume, and end call recordings.

This document assumes that you have working knowledge of IIS and JavaScript.

<https://know.altigen.com/questions/1239/>