

**Field Alert #332 - Polycom Firmware 5.5.1 Support**

MaxCS 8.0 and 8.5 now support Polycom firmware 5.5.1 Rev Q for VVX model phones.

This document provides steps for upgrading firmware for Polycom phones that have already been deployed. It also includes other Polycom operational notes.

<https://know.altigen.com/questions/1240/>