

AltiGen KB

Field Alert #136 Installing Windows Updates

This field alert provides general information on installing Microsoft Windows Updates.

While there are normally no problems encountered when installing Microsoft Windows Updates (including Critical Updates and Service Packs) on your AltiGen system, please be aware that AltiGen cannot test all Windows Updates and cannot be held responsible for operational problems encountered after you have installed Windows Updates. Therefore, any decision to load Windows Updates is done at your own risk unless you have been instructed by AltiGen to do so.

Never update Hardware Drivers during Windows Updates unless specifically instructed by AltiGen to do so. Updating hardware drivers can lead to incorrect system behavior and may lead to having to restore the system from scratch to return to normal operation.

For more information, contact AltiGen Technical Support.

<https://know.altigen.com/questions/807/>