

Changing a MeetME Conference ID

Changing a MeetME Conference ID Problem:

Customer would like to change the meetme conference ID.

Resolution:

The ID for an existing MeetMe Conference can be changed "manually" by following these directions.

Note: This workaround was created in response to a dealer request. It requires editing a portion of your live database. Anytime you manually edit your configuration in this way there is a risk of data loss. Always backup your configuration before attempting a manual configuration change. In this case, create a backup of your Repository.xml in C:\Altiserv\db\Meetings.

- 1) Schedule a future meeting.
- 2) Backup the repository.xml file at c:\altiserv\db\Meetings\.
- 3) Create the same meeting again and remember the new assigned ID (such as 032).
- 3) Remember the old ID (such as 029), and Delete the old meeting.
- 4) Stop the Altigen Conference Service from Start>All Programs>AltiGen Java Services Loader>Altigen Java Services Manager.
- 5) Use Notepad and open the file c:\altiserv\db\Meetings\Repository.xml with notepad and search for the meeting id='32' and change it to id='29'.
- 7) Change the text of the next id element from 32 to 29 also as shown below.
- 8) Save the repository.xml file
- 9) Start the Altigen Conference Service from Start>All Programs>AltiGen Java Services Loader>Altigen Java Services Manager.

10. Reopen the Meet Me Conference Management Screen and the Meeting ID has been changed from 32 to 29.

<https://know.altigen.com/questions/888/>