

AltiGen KB

Password for AltiWare Administrator Lost (Tech Note)

Password for AltiWare Administrator Lost (Tech Note) Symptom: The AltiGen password for logging into AltiWare Administrator is lost or forgotten.

Resolution (Permanent):

AltiWare must be re-installed to reset the Password to default. Manually backup your configuration (c:\altibackup, c:\altidb, c:\altiserv, c:\postoffice\), shutdown switching, and install MAXCS over the top of your existing system. Make sure to update to the same version you were running previously, then start switching. The password will be reset to default.

<https://know.altigen.com/questions/894/>